

## Meet Our Loss Prevention Team

North Waterloo's Loss Prevention Team includes specialized farm, commercial and residential inspectors serving designated territories across Ontario. Through the use of technology and expertise, they can identify potential hazards and provide meaningful recommendations to help reduce the risk of a major loss. Our professional, customer-friendly approach ensures the entire inspection process is a valuable experience for policyholders.



**Ted Brown:**  
**Farm/Commercial/Residential Inspector**

Ted is a licensed electrician, has W.E.T.T. certification and is also a certified Thermographer.



**Brad Coventry:**  
**Farm/Commercial/Residential Inspector**

Brad has over 30 years of agricultural experience, currently serves as a volunteer firefighter and is working on his W.E.T.T. certification.



**Sue DePaepe:**  
**Residential Inspector**

Sue has W.E.T.T. and Fuel Oil Systems Inspection certification and is also a certified Thermographer.

**John Fleming:  
Farm/Commercial/Residential Inspector**

John has a CFEI designation, W.E.T.T. certification and is also a certified Thermographer



**Bruce J. Walker:  
Residential Inspector**

Bruce has experience in both residential and farm insurance, risk selection, and is currently working on his W.E.T.T. certification.

**Ralph Wilson:  
Farm/Commercial/Residential Inspector**

Ralph has a Mechanical Damage Appraisal certification, W.E.T.T. and Fuel Oil Systems Inspection Certification and is a certified Thermographer.



**Jim Zyta:  
Vice President, Loss Prevention  
Specialized Farm/Commercial Inspector**

Jim has over 30 years of agricultural experience, CFEI and CFII designations, Fuel Oil Systems Inspection Certification and is a certified Thermographer.